

Fair Point New Hampshire
Performance Assurance Plan Report

PRELIM UNE Platform

Oct-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgt. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	3.73		789	3.7326	0	2	0.000	0.000		
PO-1-03-6020	Address Validation - EDI	NA	11.00		457	10.9958	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000		
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	NA	0.000		
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	NA	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.33		1,446	3.3250	0	2	0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	11.73		413	11.7312	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000		
OR Ordering												
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		95.29		255		0	10	0.000	0.000		
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		100.00		1		0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.35		1,692		-1	5	-0.022	-0.049		
OR-4-16-1000	% On Time PCN - 1 Business Day		88.13		615		-2	5	-0.044	-0.098		
OR-4-17-1000	% On Time BCN - 2 Business Day		97.31		1,671		0	5	0.000	0.000		
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		92.11		38		-1	5	-0.022	-0.049		
OR-6-03-3140	% Accuracy - LSRC - Platform		2.20		363		0	5	0.000	0.000		
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		100.00		81		0	5	0.000	0.000		
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		87.50		16		-1	2	-0.009	-0.020		
OR-2-04-3140	% OT LSR Rej. - No Facility Check - Platform		100.00		26		0	2	0.000	0.000		
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		100.00		5		0	2	0.000	0.000		
PR Provisioning												
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	71.09	62.50	550	40	7.42	-1.3172	-1	5	-0.022	-0.036	
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	7.08	8.43	5,578	178	1.95	-0.8481	-1	20	-0.088	-0.143	
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	18.65	21.88	622	32	7.06	-0.7102	0	10	0.000	0.000	
PR-4-02-3100	Average Delay Days - Total - POTS	1.51	1.25	511	36	3.08	0.53	0.4574	0	15	0.000	0.000
PR-5-01-3140	% Missed Appointment - Facilities - Platform	1.61	0.00	622	32	2.28	0.2620	0	5	0.000	0.000	
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.00	0.00	622	32	0.00	5.0000	0	5	0.000	0.000	
PR-6-01-3140	% Installation Troubles within 30 days - Platform	7.85	6.25	1,350	256	1.83	0.7475	0	10	0.000	0.000	
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	1.81	13.34		3,128		11.5208	-2	2	-0.018	-0.023	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	178.01		860		178.0070	NA	0	NA	0.000	
Stat Score												
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	24.04	13.83	549	94	4.77	2.1264	0	10	0.000	0.000	
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	13.92	8.33	79	12	10.73	0.0151	0	10	0.000	0.000	
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	11.36	13.10	549	94	11.27	1.26	-1.2547	-1	5	-0.022	-0.029
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	5.96	10.02	79	12	8.09	2.51	-1.4962	-1	5	-0.022	-0.029
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	66.90	43.75	423	48	7.17	2.9571	0	5	0.000	0.000	
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	37.12	22.92	423	48	7.36	1.8226	0	5	0.000	0.000	
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	4.26	2.08	423	48	3.07	0.2420	0	5	0.000	0.000	
MR-3-01-3145	% Missed Repair Appointments - Loop - Platform - Res	10.56	7.14	3,211	42	4.77	0.4084	0	10	0.000	0.000	
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	2.42	NA	124	NA		NA	NA	0	0	NA	0.000
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	29.28	22.35	3,211	42	24.00	3.73	2.0770	0	5	0.000	0.000
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	9.00	NA	124	NA	15.45		NA	0	0	NA	0.000
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	92.15	61.54	2,242	13	7.48	2.8224	0	5	0.000	0.000	
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	77.34	30.77	2,242	13	11.64	3.3028	0	5	0.000	0.000	
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	41.44	7.69	2,242	13	13.70	2.3298	0	5	0.000	0.000	
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	13.80	8.78	3,963	148	2.89	1.6811	0	10	0.000	0.000	
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		100.00		#####				0	5	0.000	
									Totals	-11	227	-0.269

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire PRELIM
Performance Assurance Plan Report

UNE LOOP

Oct-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf.		Wgt.	Wgtd. Score	Domain Clustering Review	
		FP	CLEC	FP	CLEC		Score	Wgt.				
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0		NA	0.000	
PO-1-01-6020	Customer Service Record - EDI	NA	3.73		789		3.7326	0	2	0.000	0.000	
PO-1-03-6020	Address Validation - EDI	NA	11.00		457		10.9956	NA	0	NA	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5		0.000	0.000	
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0		NA	0.000	
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0		NA	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0		NA	0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.33		1,446		3.3250	0	2	0.000	0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	11.73		413		11.7312	NA	0	NA	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5		0.000	0.000	
OR Ordering		Wgt.										
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		96.89		1,449		0	10		0.000	0.000	
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		72.73		11		-2	5		-0.060	-0.119	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.35		1,692		-1	2		-0.012	-0.024	
OR-4-16-1000	% On Time PCN - 1 Business Day		88.13		615		-2	2		-0.024	-0.048	
OR-4-17-1000	% On Time BCN - 2 Business Day		97.31		1,671		0	2		0.000	0.000	
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		92.86		262		-1	5		-0.030	-0.060	
OR-6-03-3331	% Accuracy - LSRC - Loop		2.12		2,121		0	5		0.000	0.000	
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		89.14		534		-2	5		-0.060	-0.119	
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		100.00		9		0	2		0.000	0.000	
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		92.17		115		-1	2		-0.012	-0.024	
OR-2-06-3331	% OT LSR/ASRC Rej - Facility Check - Loop/LNP		100.00		2		0	2		0.000	0.000	
PR Provisioning		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score	Wgt.			
PR-4-02-3100	Average Delay Days - Total - POTS	1.51	1.25	511	36	3.08	0.53	0.4574	0	5	0.000	0.000
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	18.65	7.89	622	38		6.51	1.5214	0	20	0.000	0.000
PR-5-01-3112	% Missed Appointment - Facilities - Loop	1.61	0.00	622	39		2.08	0.1055	0	5	0.000	0.000
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.00	0.00	622	39		0.00	5.0000	0	5	0.000	0.000
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	3.31	1.09	725	92		1.98	0.8205	0	10	0.000	0.000
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.00		25				0	10	0.000	0.000
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		10				0	10	0.000	0.000
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000
MR Maintenance & Repair		Diff.										
MR-1-01-6050	Average Response Time - Create Trouble	1.81	13.34		3,128			11.5208	-2	2	-0.024	-0.043
		Stat. Score										
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	12.53	10.83	3,760	120		3.07	0.3841	0	10	0.000	0.000
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	26.52	7.45	3,760	120	23.48	2.18	5.0000	0	5	0.000	0.000
MR-4-07-3112	% Out of Service > 12 Hours - Loop	71.01	21.43	2,615	42		7.06	5.0000	0	5	0.000	0.000
MR-4-08-3112	% Out of Service > 24 Hours - Loop	35.83	4.76	2,615	42		7.46	4.5459	0	5	0.000	0.000
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	13.80	10.57	3,963	123		3.16	0.8883	0	10	0.000	0.000
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	9.80	0.00	51	3		17.67	SS	0	10	0.000	0.000
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	8.37	0.92	51	3	9.97	5.92	SS	NA	0	NA	0.000
		Totals										
		-11 168 -0.220										

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

PRELIM RESALE

Oct-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgt'd. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	3.73		789	3.7326	0	2	0.000	0.000		
PO-1-03-6020	Address Validation - EDI	NA	11.00		457	10.9956	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.33		1,446	3.3250	0	2	0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	11.73		413	11.7312	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000		
OR Ordering												
OR-1-02-2320	% On Time LSRC - Flow Thru - POTS/Pre-Qualified Complex -2hrs		97.50		40		0	10	0.000	0.000		
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex		NA		NA		NA	0	NA	0.000		
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent		0.35		1,692		-1	5	-0.024	-0.046		
OR-4-16-1000	% On Time PCN - 1 Business Day		88.13		616		-2	5	-0.049	-0.093		
OR-4-17-1000	% On Time BCN - 2 Business Day		97.31		1,671		0	5	0.000	0.000		
OR-5-03-2000	% Flow Through - Achieved - POTS		64.29		56		-2	10	-0.098	-0.185		
OR-6-03-2000	% Accuracy - LSRC		4.88		82		0	10	0.000	0.000		
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx		100.00		31		0	5	0.000	0.000		
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx		100.00		8		0	2	0.000	0.000		
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx		100.00		9		0	2	0.000	0.000		
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx		NA		NA		NA	0	NA	0.000		
PR Provisioning												
PR-3-01-2100	% Completed In 1 Day (1-5 lines - No Disp) - POTS Total	71.09	0.00	550	4	22.75	SS	NA	0	NA	0.000	
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	7.08	8.70	5,578	23	5.36	-0.7705	0	20	0.000	0.000	
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	18.65	11.11	622	9	13.08	0.0497	0	10	0.000	0.000	
PR-4-02-2100	Average Delay Days - Total - POTS	1.51	2.67	511	3	3.08	1.78	SS	NA	15	NA	0.000
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.61	11.11	622	9	4.22	-2.3528	-2	5	-0.049	-0.071	
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.00	0.00	622	9	0.00	5.0000	0	5	0.000	0.000	
PR-6-01-2100	% Installation Troubles within 30 days - POTS	7.93	10.26	1,350	39	4.39	-0.8575	-1	15	-0.073	-0.107	
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	1.81	13.34		3,128		11.6208	-2	2	-0.020	-0.032	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	178.01		860		178.0070	NA	0	NA	0.000	
Stat Score												
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	24.04	12.12	549	33	7.66	1.3985	0	10	0.000	0.000	
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	13.92	0.00	79	3	20.36	SS	0	10	0.000	0.000	
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	11.36	11.86	549	33	11.27	2.02	-0.3147	0	5	0.000	0.000
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	5.96	0.92	79	3	8.09	4.76	SS	NA	0	NA	0.000
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	66.90	86.67	423	15	12.36	-2.0279	-2	5	-0.049	-0.081	
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	37.12	66.67	423	15	12.69	-2.5499	-2	5	-0.049	-0.081	
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	4.26	0.00	423	15	5.30	0.0685	0	5	0.000	0.000	
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	10.56	0.00	3,211	4	15.37	SS	0	10	0.000	0.000	
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	2.42	NA	124	NA		NA	NA	0	NA	0.000	
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	29.28	31.08	3,211	4	24.00	12.01	SS	NA	0	NA	0.000
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	9.00	NA	124	NA	15.45	NA	NA	0	NA	0.000	
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	92.15	100.00	2,242	1	26.90	SS	NA	0	NA	0.000	
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	77.34	100.00	2,242	1	41.87	SS	NA	0	NA	0.000	
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	41.44	100.00	2,242	1	49.27	SS	NA	0	NA	0.000	
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	13.60	15.00	3,963	40	5.45	-0.4918	0	10	0.000	0.000	
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		100.00		112,105,828			0	5	0.000		
								Totals	-14	205	-0.410	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

PRELIM

DSL

Oct-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgtd Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	10.63		30		10.5333	NA	0	0.000	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000	0.000	
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA			NA	0	0.000	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA					NA	0	0.000	0.000	
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	8.64		231		8.6407	NA	0	0.000	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	2	0.000	0.000	
PO-8-01-6000	% On Time - Manual Loop Qualification		95.24		21			0	2	0.000	0.000	
PO-8-02-6000	% On Time - Engineering Record Request		100.00		1			0	2	0.000	0.000	
OR Ordering												
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		100.00		3			0	2	0.000	0.000	
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		100.00		4			0	2	0.000	0.000	
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000	0.000	
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000	0.000	
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		100.00		10			0	5	0.000	0.000	
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000	0.000	
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000	0.000	
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000	0.000	
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000	
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000	
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000	
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.35		1,692			-1	2	-0.017	-0.067	
OR-4-16-1000	% On Time PCN - 1 Business Day		88.13		616			-2	2	-0.034	-0.133	
OR-4-17-1000	% On Time BCN - 2 Business Day		97.31		1,671			0	2	0.000	0.000	
PR Provisioning												
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	NA	NA	NA	0.00			NA	NA	0	0.000	0.000
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	0.00	NA	2	NA			NA	NA	0	0.000	0.000
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	0.00	NA	1	NA			NA	NA	0	0.000	0.000
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	NA	26	NA			NA	NA	0	0.000	0.000
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	133.33	NA	3	NA			NA	NA	0	0.000	0.000
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		100.00		34			0	10	0.000	0.000	
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	22.00	4.50	2	2	7.07	7.07	SS	NA	10	0.000	0.000
PR-4-14-3342	% Completed On Time -2W xDSL Loops		97.14		35			0	10	0.000	0.000	
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	3.31	7.69	725	52		2.57	-1.8334	-2	15	-0.252	-0.300
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	50.00	0.00	2	37		36.30	SS	0	5	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA			NA	NA	0	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA			NA	NA	0	0.000	0.000
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	1.81	13.34		3,128			11.5208	-2	2	-0.034	-0.047
Stat. Score												
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	NA	0.00	NA	1		1.00	SS	0	2	0.000	0.000
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	0.00	0.00	1	1		0.00	SS	0	2	0.000	0.000
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	NA	41.42	NA	1	0.00	1.00	SS	NA	0	0.000	0.000
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	19.43	28.20	1	1	0.00		SS	NA	0	0.000	0.000
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	100.00	0.00	1	2		0.00	SS	NA	0	0.000	0.000
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	100.00	100.00	1	2		0.00	SS	NA	0	0.000	0.000
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	0.00	0.00	1	2		0.00	SS	0	2	0.000	0.000
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	12.53	12.00	3,760	25		6.64	0.2957	0	5	0.000	0.000
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	9.60	25.00	51	4		15.44	SS	NA	0	0.000	0.000
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	26.52	6.22	3,760	25	23.48	4.71	5.0000	0	5	0.000	0.000
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	8.37	4.28	51	4	9.97	5.18	SS	NA	0	0.000	0.000
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	25.18	100.00	139	29		8.86	5.0000	0	5	0.000	0.000
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	71.01	0.00	2,615	3		26.21	SS	0	10	0.000	0.000
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	13.60	17.24	3,964	29		6.43	-0.8298	-1	10	-0.084	-0.116
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
								Totals	-8	119	-0.420	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM TRUNKS

Oct-2012

OR	Ordering	Performance		Observations		Perf. Score	Wgt.	Wgtd. Score			
		CLEC	FP	FP	CLEC						
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunks)	NA			NA	NA	0	0.000			
OR-1-13-5000	% On Time Design Layout Record	NA			NA	NA	0	0.000			
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=192)	NA			NA	NA	0	0.000			
OR-2-12-5020	% On Time Trunk ASR Reject	NA			NA	NA	0	0.000			
PR Provisioning		FP									
PR-4-07-3540	% On Time Performance - LNP only	98.58		1,022			0	20	0.000		
PR-4-15-5000	% On Time Provisioning - Trunks	100.00		3			0	20	0.000		
PR-5-01-5000	% Missed Appointment - Facilities	0.00	0.00	6	3	0.00	SS	0	5	0.000	
PR-5-02-5000	% Orders Held for Facilities >15 Days	0.00	0.00	6	3	0.00	SS	0	5	0.000	
PR-6-01-5000	% installation Troubles w/in 30 Days	0.00	0.00	10	2	0.00	SS	0	10	0.000	
PR-8-01-5000	% Open Orders in a Hold Status >30 Days	0.00	0.00	6	3	0.00	SS	0	5	0.000	
MR Maintenance & Repair											
MR-4-01-5000	Mean Time to Repair - Total	NA	NA	NA	NA	0.00		NA	NA	0	0.000
MR-4-05-5000	% Out of Service >2 Hours	NA	NA	NA	NA			NA	NA	0	0.000
MR-4-06-5000	% Out of Service >4 Hours	NA	NA	NA	NA			NA	NA	0	0.000
MR-4-07-5000	% Out of Service >12 Hours	NA	NA	NA	NA			NA	NA	0	0.000
MR-4-08-5000	% Out of Service >24 Hours	NA	NA	NA	NA			NA	NA	0	0.000
MR-5-01-5000	% Repeat Reports w/in 30 Days	NA	NA	NA	NA			NA	NA	0	0.000
NP Network Performance											
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months		0.00					0	5	0.000	
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months		0.00					0	10	0.000	
							Totals	0	80	0.000	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire		PRELIM						Oct-2012		
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total	
PRE-ORDERING										
1	OSS Interface	-	-	-	-	-	-	-	\$0	
PO-1-08	Mechanized Loop Qualification - EDI	-	-	-	-	-	-	-	-	
PO-1-06	Mechanized Loop Qualification - CORBA	-	-	-	-	-	-	-	-	
PO-1-06	Mechanized Loop Qualification - Web GUI	-	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - WPTS	-	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - EDI	-	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - CORBA	-	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - Web GUI	-	-	-	-	-	-	-	-	
ORDERING										
2	% On Time Ordering Notification	23,208	11,604	9,512	-	\$0	\$0	-	\$44,324	
OR-1-02	% On Time LSRC - Flow Through	-	-	-	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - 2Wdig-UNE/Rsl	-	-	-	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - 2W xDSL Loops	-	-	-	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	-	
OR-1-12	% On Time FOC	-	-	-	-	-	-	-	-	
OR-1-13	% On Time Design Layout Record	-	-	-	-	-	-	-	-	
OR-1-19	% OT Resp. -Req. for Inbound Avg. (<=192)	-	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - 2Wdig-UNE/Rsl	-	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - 2W xDSL Loops	-	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	-	
OR-4-16	% On Time FCN - 1 Bus. Day	23,208	11,604	9,512	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - All Socs-UNE/Rsl	-	-	-	-	-	-	-	-	
OR-1-06	%OT LSRC/ASRC - Facility Check - All Socs-UNE/Rsl	-	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rej - No Facility Check - UNE/Resale	-	-	-	-	-	-	-	-	
OR-2-06	%OT LSR/ASR Rej - Facility Check - UNE/Resale	-	-	-	-	-	-	-	-	
PROVISIONING										
3	Installation Performance	\$16,246	\$0	\$3,667	\$36,339	\$0	\$0	-	\$56,152	
PR-3-01	% Completed in 1 Day (1-5 lines No Disp.)	4,642	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - 2W Digital	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - 2W xDSL Loop	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - Line Share/Spit	-	-	-	-	-	-	-	-	
PR-4-04	Missed Appointments - Dispatch	-	-	-	-	-	-	-	-	
PR-4-04	Missed Appnts - Disp - 2W Digital UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-04	Missed Appnts - Disp - Line Share/Spit	-	-	-	-	-	-	-	-	
PR-4-05	Missed Appointments - No Dispatch	11,604	-	-	-	-	-	-	-	
PR-4-05	% Missed Appt -No Disp -2W Digital -UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-05	% Missed Appt -No Disp -Line Share/Spit	-	-	-	-	-	-	-	-	
PR-4-14	% Completed On Time - 2W xDSL Loops	-	-	-	-	-	-	-	-	
PR-4-15	% On Time Provisioning - Trunks	-	-	-	-	-	-	-	-	
PR-6-01	Installation Troubles w/in 30 Days	-	-	3,567	-	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale	-	-	-	36,339	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days -2W xDSL Loops	-	-	-	-	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days -Line Share/Spit	-	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -DS0 -UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -DS1 -UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -DS3 -UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -Other -UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total -UNE/Resale	-	-	-	-	-	-	-	-	
PR-5-01	% Missed Appointment - Facilities -UNE/Resale	-	-	-	-	-	-	-	-	
PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale	-	-	-	-	-	-	-	-	
PR-6-01	% Installation Troubles within 30 days -UNE/Resale	-	-	-	-	-	-	-	-	
PR-9-01	% Open Orders in Hold Status >30 Days -UNE/Resale	-	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment - FP - Total - EEL	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - EEL	-	-	-	-	-	-	-	-	
PR-9-01	% Open Orders in a Hold Status >30 Days -EEL	-	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment - FP - Total - IOF	-	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - IOF	-	-	-	-	-	-	-	-	
PR-9-01	% Open Orders in a Hold Status >30 Days -IOF	-	-	-	-	-	-	-	-	
4	PR-4-07 % On Time Performance - LNP	-	-	-	-	\$0	-	-	\$0	
MAINTENANCE										
6	Maintenance Performance	\$	\$0	\$0	\$17,665	\$0	\$2,772	-	\$20,437	
MR-3-01	Missed Repair Appointments - Loop - Bus.	-	-	-	-	-	-	-	-	
MR-3-01	Missed Repair Appointments - Loop - Res.	-	-	-	-	-	-	-	-	
MR-3-01	Missed Repair Appointments - Loop	-	-	-	-	-	-	-	-	
MR-3-01	% Missed Repr Appt -Loop-2W Digt-UNE/Resale	-	-	-	-	-	-	-	-	
MR-3-01	% Missed Repr Appt -Loop -2W xDSL Loops	-	-	-	-	-	-	-	-	
MR-3-01	% Missed Repair Appt -Loop -Line Share/Spit	-	-	-	-	-	-	-	-	
MR-3-02	% Missed Repair Appointment -CO -2W xDSL Loops	-	-	-	-	-	-	-	-	
MR-4-03	Mean Time To Repair -CO -2W xDSL Loops	-	-	-	-	-	-	-	-	
MR-4-04	% Cleared (all trbls) w/in 24hrs-2W Digt-UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-04	% Cleared (all trbls) w/in 24hrs-2W xDSL Loops	-	-	-	-	-	-	-	-	
MR-4-03	Out of Service >24hrs - Bus.	-	-	-	-	-	-	-	-	
MR-4-03	Out of Service >24hrs - Res.	-	-	-	-	-	-	-	-	
MR-4-03	Out of Service >24hrs - Total	-	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports within 30 Days	-	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days-2W Digital-UNE/Resale	-	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days-2W xDSL Loops	-	-	-	17,665	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Spit	-	-	-	-	-	-	-	-	
MR-4-01	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-01	Mean Time to Repair - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-06	% Out of Service >4 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-03	% Out of Service >24 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-06	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-4-03	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 days -Specials -UNE/Resale	-	-	-	-	-	2,772	-	-	
NETWORK PERFORMANCE										
7	NP-1-04 Final Trunk Groups Blocked	-	-	-	-	\$0	-	-	\$0	
RESOLUTION PROCESS										
8	Collocation	-	-	-	-	-	-	\$0	\$0	
NP-2-01/2	% OT Response to Request for Collocation - Total	-	-	-	-	-	-	-	-	
NP-2-05/6	% On Time - Physical Collocation - Total	-	-	-	-	-	-	-	-	
NP-2-07/8	Average Delay Days - Total	-	-	-	-	-	-	-	-	
9	Resolution Process	-	-	-	-	-	-	\$0	\$0	
OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days	-	-	-	-	-	-	-	-	
OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days	-	-	-	-	-	-	-	-	
BI-3-04	% CLEC Billing Claims Acknwdgd w/ 2 Bus Days	-	-	-	-	-	-	-	-	
BI-3-05	% CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.	-	-	-	-	-	-	-	-	
Month Total		\$39,454	\$11,604	\$13,078	\$54,004	\$0	\$2,772	\$0	\$120,913	

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	NA	NA	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	NA	NA	NA	0
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	0
					0

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness		CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-100	% PON Exceptions Resolved w/in 3 Bus Days	NA	NA	NA	0
OR-10-02-100	% PON Exceptions Resolved w/in 10 Bus Days	NA	NA	NA	0
BI-3-04-1000	% CLEC Billing Claims Acknowledged within Two Business D	100.00	708	0	2
BI-3-05-1000	% CLEC Billing Claims Resolved w/in 28 Calendar Days after	97.02	2,385	0	20
					22

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/R	100.00	3	0	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/R	100.00	6	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	100.00	2	0	5
OR-2-06-1200	% OT LSR/ASRC Reject -Facil Check (Electronic) -UNE/Resal	NA	NA	NA	0

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score	Perf. Score	Wgt.	
PR-4-01-1210	% Missed Appointment -FP -DS0 -UNE/Resale	100.00	NA	2	NA		NA	0	
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	26.92	1.92	26	52	10.65	2.96	0	
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	NA	0.00	NA	20	20.00	SS	0	
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	NA	NA	NA	NA		NA	0	
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	8.67	2.00	9	1	9.94	29.66	SS	
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	3.57	0.00	28	72	4.13	0.58	0	
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	3.57	0.00	28	72	4.13	0.58	0	
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	0.00	0.00	18	70	0.00	5.00	0	
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	25.00	1.39	28	72	9.64	3.31	0	
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	26.92	NA	26	NA		NA	NA	
PR-4-02-3510	Average Delay Days - Total - EEL	4.86	NA	7	NA	6.87	NA	NA	
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	19.23	0.00	26	0	0.00	SS	0	
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	NA	NA	NA	NA		NA	NA	
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00	NA	NA	
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	0.00	NA	0	NA		NA	NA	
MR	Maintenance & Repair								
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	9.26	7.38	27	4	6.61	15.53	SS	
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	7.35	9.35	60	74	13.29	2.31	-0.74	
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	NA	100.00	NA	1		1.00	SS	
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	NA	0.00	NA	1		1.00	SS	
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	66.67	NA	3	NA		NA	NA	
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	33.33	NA	3	NA		NA	NA	
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	20.69	29.33	87	75	6.38	-1.45	-1	
"NA" - no activity "UD" - under development "SS" - Small Sample								Total	105

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire Performance Assurance Plan Re PRELIM Special Provisions Report

Special Provision - UNE Ordering

Oct-2012

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	90.67	616	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	92.00	25	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	93.62	141	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	100.00	7	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
AUG-2012	80.79	458	370	AUG-2012	88.68	53	47
SEP-2012	74.24	229	170	SEP-2012	90.91	55	60
OCT-2012	73.52	355	261	OCT-2012	92.11	38	35
Overall	76.87	1,042	801	Overall	90.41	146	132

Market Adjustment *	Calculated Quarterly
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
AUG-2012	93.11	334	311	AUG-2012	93.79	322	302
SEP-2012	96.67	321	310	SEP-2012	96.64	318	307
OCT-2012	89.22	269	240	OCT-2012	92.86	252	234
Overall	93.18	924	861	Overall	94.61	892	843

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
AUG-2012	93.31	2,332	2,176	AUG-2012	93.31	2,332	2,176
SEP-2012	93.60	1,969	1,843	SEP-2012	93.60	1,969	1,843
OCT-2012	93.37	2,472	2,308	OCT-2012	93.44	2,470	2,308
Overall	93.42	6,773	6,327	Overall	93.44	6,771	6,327

Market Adjustment *	\$ -
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC		CLEC	
		Performance	Observations	Performance	Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	10	100.00	20
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installtn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	25	0.00	104
PR-6-02-3523	% Installtn Trbls w/in 7 days-Loop-Lg Job Hot Cu	NA		NA	
PR-6-02-3525	% Installtn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-I	NA		NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-I	23.86	221	20.69	172
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of - Tier II (2 mo) or Tier III (1mo)		Total	
	Market Adjustment for PR-6-02-3520 / PR-9-01-352	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3523 / PR-9-01-352	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3525 / PR-9-01-352	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

Fair Point New Hampshire PRELIM Change Control Assurance Plan

Oct-2012

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,	NA		\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1	NA		\$ -
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% Test Deck Wgt. Failure Test Deck Wgt.

PO-6-01-6000 % Software Validation	R3	R3	\$ -
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* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$ -
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Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary PRELIM

Oct-2012

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.269	\$ 50,209	
Unbundled Network Elements - Loop	-0.220	\$ -	
Resale	-0.410	\$ 28,227	
Digital Subscriber Lines	-0.420	\$ 61,260	
Trunks	0.000	\$ -	
Mode of Entry Total			\$ 139,696
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ 44,324	
3 Installation Performance		\$ 56,152	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 20,437	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 120,913
Individual Rule Payments:			\$ 1,488
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ -	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ -
CHANGE CONTROL			\$ -
Grand Total			\$ 262,097

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

FINAL

UNE Platform

Oct-2012

PO	Pre-Ordering	Performance		Observations		FP Std Deviation	Sampling Error	Diff.	Perf. Score	Wgt.	Wgt. Score	Domain Clustering Review
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	3.73		789			3.7326	0	2	0.000	0.000
PO-1-03-6020	Address Validation - EDI	NA	11.00		457			10.9956	NA	0	NA	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00						0	5	0.000	0.000
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA				NA	0	NA	0.000
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA				NA	0	NA	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA						NA	0	NA	0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.33		1,448			3.3250	0	2	0.000	0.000
PO-1-03-6050	Address Validation - Web GUI	NA	11.73		413			11.7312	NA	0	NA	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00						0	5	0.000	0.000
OR Ordering												
OR-1-02-3140	% On Time LSR - Flow Through - Platform - 2hrs		95.29		255				0	10	0.000	0.000
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		100.00		1				0	5	0.000	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.35		1,692				-1	5	-0.022	-0.049
OR-4-16-1000	% On Time PCN - 1 Business Day		88.13		615				-2	5	-0.044	-0.098
OR-4-17-1000	% On Time BCN - 2 Business Day		97.31		1,671				0	5	0.000	0.000
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		92.11		38				-1	5	-0.022	-0.049
OR-6-03-3140	% Accuracy - LSR - Platform		2.20		363				0	5	0.000	0.000
OR-1-04-3140	% OT LSR - No Facility Check - Platform		100.00		81				0	5	0.000	0.000
OR-1-06-3140	% OT LSR/ASRC - Facility Check - Platform		87.50		16				-1	2	-0.009	-0.020
OR-2-04-3140	% OT LSR Rej. - No Facility Check - Platform		100.00		26				0	2	0.000	0.000
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		100.00		5				0	2	0.000	0.000
PR Provisioning												
PR-3-01-3140	% Completed In 1 Day (1-5 Lines - No Disp) - Platform	71.09	62.50	550	40	7.42	-1.3172		-1	5	-0.022	-0.036
PR-4-05-3140	% Missed Appointment - FP - No Dispatch - Platform	7.08	8.43	5,578	178	1.95	-0.8481		-1	20	-0.088	-0.143
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	18.65	21.88	622	32	7.06	-0.7102		0	10	0.000	0.000
PR-4-02-3100	Average Delay Days - Total - POTS	1.51	1.25	511	36	3.08	0.53	0.4574	0	15	0.000	0.000
PR-5-01-3140	% Missed Appointment - Facilities - Platform	1.61	0.00	622	32	2.28	0.2620		0	5	0.000	0.000
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.00	0.00	622	32	0.00	5.0000		0	5	0.000	0.000
PR-6-01-3140	% Installation Troubles within 30 days - Platform	7.85	6.25	1,390	256	1.83	0.7475		0	10	0.000	0.000
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	1.81	13.34		3,126			11.5208	-2	2	-0.018	-0.023
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	178.01		860			178.0070	NA	0	NA	0.000
Stat. Score												
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	24.04	13.83	549	94	4.77	2.1264		0	10	0.000	0.000
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	13.92	8.33	79	12	10.73	0.0151		0	10	0.000	0.000
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	11.36	13.10	549	94	11.27	1.26	-1.2547	-1	5	-0.022	-0.029
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	5.96	10.02	79	12	8.09	2.51	-1.4962	0	5	0.000	0.000
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	66.90	43.75	423	48	7.17	2.9571		0	5	0.000	0.000
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	37.12	22.92	423	48	7.36	1.8226		0	5	0.000	0.000
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	4.26	2.08	423	48	3.07	0.2420		0	5	0.000	0.000
MR-3-01-3145	% Missed Repair Appointments - Loop - Platform - Res	10.56	7.14	3,211	42	4.77	0.4084		0	10	0.000	0.000
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	2.42	NA	124	NA		NA		NA	0	NA	0.000
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	29.28	22.35	3,211	42	24.00	3.73	2.0770	0	5	0.000	0.000
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	9.00	NA	124	NA	15.45	NA		NA	0	NA	0.000
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	92.15	61.54	2,242	13	7.48	2.8224		0	5	0.000	0.000
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	77.34	30.77	2,242	13	11.64	3.3028		0	5	0.000	0.000
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	41.44	7.69	2,242	13	13.70	2.3296		0	5	0.000	0.000
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	13.80	8.78	3,963	148	2.89	1.6811		0	10	0.000	0.000
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		100.00		112,105,628				0	5	0.000	
									Totals	-10	227	-0.247

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

FINAL

UNE LOOP

Oct-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf.		Wgtd.		Domain Clustering Review		
		FP	CLEC	CLEC			Score	Wgt.	Score				
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0	NA	0.000			
PO-1-01-6020	Customer Service Record - EDI	NA	3.73		789		3.7326	0	2	0.000	0.000		
PO-1-03-6020	Address Validation - EDI	NA	11.00		457		10.9956	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000	0.000		
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA			NA	0	NA	0.000		
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA			NA	0	NA	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA					NA	0	NA	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.33		1,446		3.3250	0	2	0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	11.73		413		11.7312	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000	0.000		
OR Ordering													
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		96.89		1,449			0	10	0.000	0.000		
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		72.73		11			-2	5	-0.060	-0.119		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.35		1,692			-1	2	-0.012	-0.024		
OR-4-16-1000	% On Time PCN - 1 Business Day		88.13		615			-2	2	-0.024	-0.048		
OR-4-17-1000	% On Time BCN - 2 Business Day		97.31		1,671			0	2	0.000	0.000		
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		92.86		252			-1	5	-0.030	-0.060		
OR-6-03-3331	% Accuracy - LSRC - Loop		2.12		2,121			0	5	0.000	0.000		
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		89.14		534			-2	5	-0.060	-0.119		
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		100.00		9			0	2	0.000	0.000		
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		92.17		115			0	2	0.000	0.000		
OR-2-06-3331	% OT LSR/ASRC Rej - Facility Check - Loop/LNP		100.00		2			0	2	0.000	0.000		
PR Provisioning													
PR-4-02-3100	Average Delay Days - Total - POTS	1.51	1.25	511	36	3.08	0.53	0.4574	0	5	0.000	0.000	
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	18.65	7.89	622	38		6.51	1.5214	0	20	0.000	0.000	
PR-5-01-3112	% Missed Appointment - Facilities - Loop	1.61	0.00	622	39		2.08	0.1055	0	5	0.000	0.000	
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.00	0.00	622	39		0.00	5.0000	0	5	0.000	0.000	
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	3.31	1.09	725	92		1.98	0.8205	0	10	0.000	0.000	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.00		25				0	10	0.000	0.000	
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		10				0	10	0.000	0.000	
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
MR Maintenance & Repair													
MR-1-01-6050	Average Response Time - Create Trouble	1.81	13.34		3,128			11.5208	-2	2	-0.024	-0.043	
Stat. Score													
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	12.53	10.83	3,760	120		3.07	0.3841	0	10	0.000	0.000	
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	26.52	7.45	3,760	120	23.48	2.18	5.0000	0	5	0.000	0.000	
MR-4-07-3112	% Out of Service > 12 Hours - Loop	71.01	21.43	2,615	42		7.06	5.0000	0	5	0.000	0.000	
MR-4-08-3112	% Out of Service > 24 Hours - Loop	35.83	4.76	2,615	42		7.46	4.5459	0	5	0.000	0.000	
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	13.80	10.57	3,963	123		3.16	0.8883	0	10	0.000	0.000	
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	9.80	0.00	51	3		17.67	SS	0	10	0.000	0.000	
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	8.37	0.92	51	3	9.97	5.92	SS	NA	0	NA	0.000	
									Totals	-10	168	-0.208	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

FINAL

RESALE

Oct-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	3.73		769		3.7326	0	2	0.000	0.000	
PO-1-03-6020	Address Validation - EDI	NA	11.00		457		10.9956	NA	0	NA	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000	0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.33		1,446		3.3250	0	2	0.000	0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	11.73		413		11.7312	NA	0	NA	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000	0.000	
OR Ordering												
OR-1-02-2320	% On Time LSRC - Flow Thru - POTS/Pre-Qualified Complex -2hrs		97.50		40			0	10	0.000	0.000	
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex		NA		NA			NA	0	NA	0.000	
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent		0.35		1,692			-1	5	-0.024	-0.046	
OR-4-16-1000	% On Time PCN - 1 Business Day		88.13		615			-2	5	-0.049	-0.093	
OR-4-17-1000	% On Time BCN - 2 Business Day		97.31		1,671			0	5	0.000	0.000	
OR-5-03-2000	% Flow Through - Achieved - POTS		64.29		56			-2	10	-0.098	-0.185	
OR-6-03-2000	% Accuracy - LSRC		4.88		82			0	10	0.000	0.000	
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx		100.00		31			0	5	0.000	0.000	
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx		100.00		8			0	2	0.000	0.000	
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx		100.00		9			0	2	0.000	0.000	
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx		NA		NA			NA	0	NA	0.000	
PR Provisioning												
		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat Score				
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	71.09	0.00	550	4		22.75	SS NA	0	NA	0.000	
PR-4-05-2100	% Missed Appointment - FP - No Dispatch - POTS	7.08	8.70	5,578	23		5.36	-0.7705	0	20	0.000	
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	18.65	11.11	622	9		13.08	0.0497	0	10	0.000	
PR-4-02-2100	Average Delay Days - Total - POTS	1.51	2.67	511	3	3.08	1.78	SS NA	15	NA	0.000	
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.61	11.11	622	9		4.22	-2.3528	-2	5	-0.049	
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.00	0.00	622	9		0.00	5.0000	0	5	0.000	
PR-6-01-2100	% Installation Troubles within 30 days - POTS	7.93	10.26	1,350	39		4.39	-0.8575	-1	15	-0.073	
MR Maintenance & Repair												
								Diff.				
MR-1-01-6050	Average Response Time - Create Trouble	1.81	13.34		3,128			11.5208	-2	2	-0.020	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	178.01		860			178.0070	NA	0	NA	
Stat Score												
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	24.04	12.12	549	33		7.66	1.3985	0	10	0.000	
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	13.92	0.00	79	3		20.36	SS	0	10	0.000	
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	11.36	11.86	549	33	11.27	2.02	-0.3147	0	5	0.000	
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	5.96	0.92	79	3	8.09	4.76	SS NA	0	NA	0.000	
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus.	66.90	86.67	423	15		12.36	-2.0279	-2	5	-0.049	
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	37.12	66.67	423	15		12.69	-2.5499	-2	5	-0.049	
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	4.26	0.00	423	15		5.30	0.0885	0	5	0.000	
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	10.66	0.00	3,211	4		15.37	SS	0	10	0.000	
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	2.42	NA	124	NA			NA	NA	0	NA	
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	29.28	31.08	3,211	4	24.00	12.01	SS NA	0	NA	0.000	
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	9.00	NA	124	NA	15.45		NA	NA	0	NA	
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	92.15	100.00	2,242	1		26.90	SS NA	0	NA	0.000	
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	77.34	100.00	2,242	1		41.87	SS NA	0	NA	0.000	
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	41.44	100.00	2,242	1		49.27	SS NA	0	NA	0.000	
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	13.80	16.00	3,963	40		5.48	-0.4918	0	10	0.000	
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		100.00		112,105,828				0	5	0.000	
								Totals		-14	205	-0.410

'NA' - no activity 'UD' - under development 'SS' - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

FINAL

DSL

Oct-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgt'd Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	10.53		30		10.5333	NA	0	0.000	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000	0.000	
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA			NA	0	0.000	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA					NA	0	0.000	0.000	
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	8.64		231		8.6407	NA	0	0.000	0.000	
PO-2-02-6050	OSS Interface Availability - Prime - Web GUI		100.00					0	2	0.000	0.000	
PO-8-01-6000	% On Time - Manual Loop Qualification		95.24		21			0	2	0.000	0.000	
PO-8-02-6000	% On Time - Engineering Record Request		100.00		1			0	2	0.000	0.000	
OR Ordering												
OR-1-04-1341	% On Time LSR - No Facility Check - 2W Digital -UNE/Resale		100.00		3			0	2	0.000	0.000	
OR-1-06-1341	% OT LSR/ASRC - Facility Check - 2W Digital -UNE/Resale		100.00		4			0	2	0.000	0.000	
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000	0.000	
OR-2-06-1341	% OT LSR/ASRC Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000	0.000	
OR-1-04-3342	% On Time LSR - No Facility Check - 2W xDSL Loops		100.00		10			0	5	0.000	0.000	
OR-1-06-3342	% On Time LSR/ASRC - Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000	0.000	
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000	0.000	
OR-2-06-3342	% On Time LSR/ASRC Rej - Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000	0.000	
OR-1-04-3340	% OT LSR - No Facility Check - Line Share/Spit		NA		NA			NA	0	0.000	0.000	
OR-1-06-3340	% On Time LSR/ASRC - Facility Check - Line Share/Spit		NA		NA			NA	0	0.000	0.000	
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Spit		NA		NA			NA	0	0.000	0.000	
OR-2-06-3340	% OT LSR/ASRC Rej - Facility Check - Line Share/Spit		NA		NA			NA	0	0.000	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.35		1,692			-1	2	-0.017	-0.067	
OR-4-16-1000	% On Time PCN - 1 Business Day		88.13		615			-2	2	-0.034	-0.133	
OR-4-17-1000	% On Time BCN - 2 Business Day		97.31		1,671			0	2	0.000	0.000	
PR Provisioning												
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	0.00	NA	2	NA			NA	NA	0	0.000	0.000
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	0.00	NA	1	NA			NA	NA	0	0.000	0.000
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	NA	26	NA			NA	NA	0	0.000	0.000
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	133.33	NA	3	NA			NA	NA	0	0.000	0.000
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		100.00		34			0	10	0.000	0.000	
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	22.00	4.50	2	7.07	7.07		SS	NA	10	0.000	0.000
PR-4-14-3342	% Completed On Time -2W xDSL Loops		97.14		35			0	10	0.000	0.000	
PR-8-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	3.31	7.69	725	52	2.57	-1.8334	-2	15	-0.252	-0.390	
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	50.00	0.00	2	37	36.30		SS	0	5	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Spit		NA		NA			NA	NA	0	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Spit		NA		NA			NA	NA	0	0.000	0.000
PR-4-02-3340	Average Delay Days -Total -Line Share/Spit	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Spit	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Spit	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Spit	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Spit	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	1.81	13.34		3,128		11.8208	-2	2	-0.034	-0.047	
Stat. Score												
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	NA	0.00	NA	1	1.00		SS	0	2	0.000	0.000
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	0.00	0.00	1	1	0.00		SS	0	2	0.000	0.000
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	NA	41.42	NA	1	0.00	1.00	SS	NA	0	0.000	0.000
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	18.43	28.20	1	1	0.00		SS	NA	0	0.000	0.000
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	100.00	0.00	1	2	0.00		SS	NA	0	0.000	0.000
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	100.00	100.00	1	2	0.00		SS	NA	0	0.000	0.000
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	0.00	0.00	1	2	0.00		SS	0	2	0.000	0.000
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	12.53	12.00	3,760	25	6.84	0.2657	0	5	0.000	0.000	
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	9.80	25.00	51	4	15.44		SS	NA	0	0.000	0.000
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	26.52	6.22	3,760	25	23.48	4.71	5.0000	0	5	0.000	0.000
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	8.37	4.28	51	4	9.97	5.18	SS	NA	0	0.000	0.000
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	25.18	100.00	139	29	8.86	5.0000	0	5	0.000	0.000	
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	71.01	0.00	2,615	3	26.21		SS	0	10	0.000	0.000
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	13.80	17.24	3,964	29	6.43	-0.8298	-1	10	-0.084	-0.116	
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Spit	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Spit	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Spit	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Spit	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Spit	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Spit	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Spit	NA	NA	NA	NA			NA	NA	0	0.000	0.000
								Totals	-8	119	-0.420	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL TRUNKS

Oct-2012

OR	Ordering	Performance		Observations		Perf.					
		CLEC	FP	FP	CLEC	Score	Wgt	Wgld_Score			
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunks)	NA			NA	NA	0	0.000			
OR-1-13-5000	% On Time Design Layout Record	NA			NA	NA	0	0.000			
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=192)	NA			NA	NA	0	0.000			
OR-2-12-5020	% On Time Trunk ASR Reject	NA			NA	NA	0	0.000			
PR Provisioning		FP									
PR-4-07-3540	% On Time Performance - LNP only		96.58		1,022		0	20	0.000		
PR-4-15-5000	% On Time Provisioning - Trunks		100.00		3		0	20	0.000		
PR-5-01-5000	% Missed Appointment - Facilities	0.00	0.00	6	3	0.00	SS	0	5	0.000	
PR-5-02-5000	% Orders Held for Facilities >15 Days	0.00	0.00	6	3	0.00	SS	0	5	0.000	
PR-6-01-5000	% Installation Troubles w/in 30 Days	0.00	0.00	10	2	0.00	SS	0	10	0.000	
PR-8-01-5000	% Open Orders in a Hold Status >30 Days	0.00	0.00	6	3	0.00	SS	0	5	0.000	
MR Maintenance & Repair											
MR-4-01-5000	Mean Time to Repair - Total	NA	NA	NA	NA	0.00		NA	NA	0	0.000
MR-4-05-5000	% Out of Service >2 Hours	NA	NA	NA	NA			NA	NA	0	0.000
MR-4-06-5000	% Out of Service >4 Hours	NA	NA	NA	NA			NA	NA	0	0.000
MR-4-07-5000	% Out of Service >12 Hours	NA	NA	NA	NA			NA	NA	0	0.000
MR-4-08-5000	% Out of Service >24 Hours	NA	NA	NA	NA			NA	NA	0	0.000
MR-5-01-5000	% Repeat Reports w/in 30 Days	NA	NA	NA	NA			NA	NA	0	0.000
NP Network Performance											
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months		0.00					0	5	0.000	
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months		0.00					0	10	0.000	
							Totals	0	80	0.000	

"NA" - no activity "UD" - under development "SS" - Small Sample

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Fair Point New Hampshire		FINAL						Oct-2012	
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	-	-	-	-	-	-	-	\$0
	PO-1-06 Mechanized Loop Qualification - EDI	-	-	-	-	-	-	-	
	PO-1-06 Mechanized Loop Qualification - CORBA	-	-	-	-	-	-	-	
	PO-1-06 Mechanized Loop Qualification - Web GUI	-	-	-	-	-	-	-	
	PO-2-02 OSS Interface Availability - Prime - WPTS	-	-	-	-	-	-	-	
	PO-2-02 OSS Interface Availability - Prime - EDI	-	-	-	-	-	-	-	
	PO-2-02 OSS Interface Availability - Prime - CORBA	-	-	-	-	-	-	-	
	PO-2-02 OSS Interface Availability - Prime - Web GUI	-	-	-	-	-	-	-	
ORDERING									
2	% On Time Ordering Notification	23,208	11,604	9,512	-	\$0	\$0	-	\$44,324
	OR-1-02 % On Time LSRC - Flow Through	-	-	-	-	-	-	-	
	OR-1-04 %OT LSRC - No Facility Check - 2Wdg-UNE/Rsl	-	-	-	-	-	-	-	
	OR-1-04 %OT LSRC - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	
	OR-1-04 %OT LSRC - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	
	OR-1-12 % On Time FOC	-	-	-	-	-	-	-	
	OR-1-13 % On Time Design Layout Record	-	-	-	-	-	-	-	
	OR-1-19 % OT Resp. -Req. for Inbound Aug. (<=192)	-	-	-	-	-	-	-	
	OR-2-04 %OT LSR Rel. - No Facility Check - 2Wdg-UNE/Rsl	-	-	-	-	-	-	-	
	OR-2-04 %OT LSR Rel. - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	
	OR-2-04 %OT LSR Rel. - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	
	OR-4-16 % On Time PCN - 1 Bus. Day	23,208	11,604	9,512	-	-	-	-	
	OR-1-04 %OT LSRC - No Facility Check - All Spds-UNE/Rsl	-	-	-	-	-	-	-	
	OR-1-06 %OT LSRC/ASRC - Facility Check - All Spds-UNE/Rsl	-	-	-	-	-	-	-	
	OR-2-04 %OT LSR Rel. - No Facility Check - UNE/Resale	-	-	-	-	-	-	-	
	OR-2-06 %OT LSR/ASR Rel. - Facility Check - UNE/Resale	-	-	-	-	-	-	-	
PROVISIONING									
3	Installation Performance	\$16,246	\$0	\$3,567	\$36,339	\$0	\$0	-	\$56,162
	PR-3-01 % Completed in 1 Day (1-5 lines No Disp.)	4,642	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - Total	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - Total - 2W Digital	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - Total - 2WxDSL Loop	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - Total - Line Share/Spit	-	-	-	-	-	-	-	
	PR-4-04 Missed Appointments - Dispatch	-	-	-	-	-	-	-	
	PR-4-04 Missed Appnts - Disp - 2W Digital UNE/Resale	-	-	-	-	-	-	-	
	PR-4-04 Missed Appnts - Disp - Line Share/Spit	-	-	-	-	-	-	-	
	PR-4-05 Missed Appointments - No Dispatch	11,604	-	-	-	-	-	-	
	PR-4-05 % Missed Appt - No Disp - 2W Digital - UNE/Resale	-	-	-	-	-	-	-	
	PR-4-05 % Missed Appt - No Disp - Line Share/Spit	-	-	-	-	-	-	-	
	PR-4-14 % Completed On Time - 2WxDSL Loops	-	-	-	-	-	-	-	
	PR-4-16 % On Time Provisioning - Trunks	-	-	-	-	-	-	-	
	PR-6-01 Installation Troubles w/in 30 Days	-	-	3,567	-	-	-	-	
	PR-6-01 % Install Trbls w/in 30 Days - 2W Digital Loop - UNE/Resale	-	-	-	36,339	-	-	-	
	PR-6-01 % Install Trbls w/in 30 Days - 2WxDSL Loops	-	-	-	-	-	-	-	
	PR-6-01 % Install Trbls w/in 30 Days - Line Share/Spit	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment - FP - DS0 - UNE/Resale	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment - FP - DS1 - UNE/Resale	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment - FP - DS3 - UNE/Resale	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment - FP - Other - UNE/Resale	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - Total - UNE/Resale	-	-	-	-	-	-	-	
	PR-5-01 % Missed Appointment - Facilities - UNE/Resale	-	-	-	-	-	-	-	
	PR-5-02 % Orders Held for Facilities > 15 days - UNE/Resale	-	-	-	-	-	-	-	
	PR-6-01 % Installation Troubles within 30 days - UNE/Resale	-	-	-	-	-	-	-	
	PR-8-01 % Open Orders in Hold Status > 30 Days - UNE/Resale	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment - FP - Total - EEL	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - Total - EEL	-	-	-	-	-	-	-	
	PR-8-01 % Open Orders in a Hold Status > 30 Days - EEL	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment - FP - Total - IOF	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - IOF	-	-	-	-	-	-	-	
	PR-8-01 % Open Orders in a Hold Status > 30 Days - IOF	-	-	-	-	-	-	-	
4	PR-4-07 % On Time Performance - LNP	-	-	-	-	\$0	-	-	\$0
MAINTENANCE									
5	Hot Cut Performance	-	-	-	-	-	-	-	\$0
	PR-6-02 % Installn Trbls w/in 7 days-Loop-Basic Hot Cut	-	-	-	-	-	-	-	
	PR-6-02 % Installn Trbls w/in 7 days-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	
	PR-6-02 % Installn Trbls w/in 7 days-Loop-Batch Hot Cut	-	-	-	-	-	-	-	
	PR-9-01 % On Time Performance-Loop-Basic Hot Cut	-	-	-	-	-	-	-	
	PR-9-01 % On Time Performance-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	
	PR-9-01 % On Time Performance-Loop-Batch Hot Cut	-	-	-	-	-	-	-	
6	Maintenance Performance	\$ -	\$0	\$0	\$17,665	\$0	\$2,772	-	\$20,437
	MR-3-01 Missed Repair Appointments - Loop - Bus.	-	-	-	-	-	-	-	
	MR-3-01 Missed Repair Appointments - Loop - Res.	-	-	-	-	-	-	-	
	MR-3-01 Missed Repair Appointments - Loop	-	-	-	-	-	-	-	
	MR-3-01 % Missed Repr Appt - Loop - 2W Digt-UNE/Resale	-	-	-	-	-	-	-	
	MR-3-01 % Missed Repr Appt - Loop - 2WxDSL Loops	-	-	-	-	-	-	-	
	MR-3-01 % Missed Repair Appt - Loop - Line Share/Spit	-	-	-	-	-	-	-	
	MR-3-02 % Missed Repair Appointment - CO - 2WxDSL Loops	-	-	-	-	-	-	-	
	MR-4-03 Mean Time To Repair - CO - 2WxDSL Loops	-	-	-	-	-	-	-	
	MR-4-04 % Cleared (all trbls) w/in 24hrs - 2W Dig-UNE/Resale	-	-	-	-	-	-	-	
	MR-4-04 % Cleared (all trbls) w/in 24hrs - 2WxDSL Loops	-	-	-	-	-	-	-	
	MR-4-04 % Cleared (all troubles) w/in 24 Hours - Line Share/Spit	-	-	-	-	-	-	-	
	MR-4-08 Out of Service > 24 Hrs. - Bus.	-	-	-	-	-	-	-	
	MR-4-08 Out of Service > 24 Hrs. - Res.	-	-	-	-	-	-	-	
	MR-4-08 Out of Service > 24 Hrs. - Total	-	-	-	-	-	-	-	
	MR-5-01 % Repeat Reports within 30 Days	-	-	-	-	-	-	-	
	MR-5-01 % Repeat Reports w/in 30 Days - 2W Digital-UNE/Resale	-	-	-	-	-	-	-	
	MR-5-01 % Repeat Reports w/in 30 Days - 2WxDSL Loops	-	-	-	17,665	-	-	-	
	MR-5-01 % Repeat Reports w/in 30 Days - Line Share/Spit	-	-	-	-	-	-	-	
	MR-4-01 Mean Time to Repair - nonDS0 & DS0 - UNE/Resale	-	-	-	-	-	-	-	
	MR-4-01 Mean Time to Repair - DS1 & DS3 - UNE/Resale	-	-	-	-	-	-	-	
	MR-4-06 % Out of Service > 4 Hrs - nonDS0 & DS0 - UNE/Resale	-	-	-	-	-	-	-	
	MR-4-08 % Out of Service > 24 Hrs - nonDS0 & DS0 - UNE/Resale	-	-	-	-	-	-	-	
	MR-4-06 % Out of Service > 4 Hours - DS1 & DS3 - UNE/Resale	-	-	-	-	-	-	-	
	MR-4-08 % Out of Service > 24 Hours - DS1 & DS3 - UNE/Resale	-	-	-	-	-	-	-	
	MR-5-01 % Repeat Reports w/in 30 days - Specials - UNE/Resale	-	-	-	-	-	2,772	-	
NETWORK PERFORMANCE									
7	NP-1-04 Final Trunk Groups Blocked	-	-	-	-	\$0	-	-	\$0
COLLOCATION									
8	Collocation	-	-	-	-	-	-	\$0	\$0
	NP-2-01/2 % OT Response to Request for Collocation - Total	-	-	-	-	-	-	-	
	NP-2-05/6 % On Time - Physical Collocation - Total	-	-	-	-	-	-	-	
	NP-2-07/8 Average Delay Days - Total	-	-	-	-	-	-	-	
RESOLUTION PROCESS									
9	Resolution Process	-	-	-	-	-	-	\$0	\$0
	OR-10-01 % PON Exceptions Resolved w/in 3 Bus Days	-	-	-	-	-	-	-	
	OR-10-02 % PON Exceptions Resolved w/in 10 Bus Days	-	-	-	-	-	-	-	
	BI-3-04 % CLEC Billing Claims Acknowledged w/ 2 Bus Days	-	-	-	-	-	-	-	
	BI-3-05 % CLEC Billing Claims Resolved w/in 28 Cal. Days after Ack.	-	-	-	-	-	-	-	
Month Total		\$39,454	\$11,604	\$13,078	\$54,004	\$0	\$2,772	\$0	\$120,913

Under the Plan, -1 performance scores are subject to further adjustment.

Special Provision - UNE Ordering

Oct-2012

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	90.67	616	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	92.00	26	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	93.62	141	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	100.00	7	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
AUG-2012	80.79	458	370	AUG-2012	88.68	53	47
SEP-2012	74.24	229	170	SEP-2012	90.91	55	50
OCT-2012	73.52	355	261	OCT-2012	92.11	38	35
Overall	76.87	1,042	801	Overall	90.41	146	132

Market Adjustment *	Calculated Quarterly
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
AUG-2012	93.11	334	311	AUG-2012	93.79	322	302
SEP-2012	96.57	321	310	SEP-2012	96.54	318	307
OCT-2012	89.22	269	240	OCT-2012	92.86	252	234
Overall	93.18	924	861	Overall	94.61	892	843

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
AUG-2012	93.31	2,332	2,176	AUG-2012	93.31	2,332	2,176
SEP-2012	93.60	1,969	1,843	SEP-2012	93.60	1,969	1,843
OCT-2012	93.37	2,472	2,308	OCT-2012	93.44	2,470	2,308
Overall	93.42	6,773	6,327	Overall	93.44	6,771	6,327

Market Adjustment *	\$ -
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

	Current Month	Current Month	Prior Month	Prior Month	
	CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations	
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	10	100.00	20
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installtn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	25	0.00	104
PR-6-02-3523	% Installtn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installtn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
	Performance	Observations	Performance	Observations	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-FP	23.86	221	20.59	172
	VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	

	Greater of -	Tier II (2 mo)	or Tier III (1mo)	Total
Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	\$ -
Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	\$ -
Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	\$ -
Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	NA		\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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	% Test Deck Wgt. Failure	Test Deck Wgt.	
PO-6-01-6000 % Software Validation	R3	R3	\$ -

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$ -
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Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary FINAL

Oct-2012

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.247	\$ -	
Unbundled Network Elements - Loop	-0.208	\$ -	
Resale	-0.410	\$ 28,227	
Digital Subscriber Lines	-0.420	\$ 61,260	
Trunks	0.000	\$ -	
Mode of Entry Total			\$ 89,487
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ 44,324	
3 Installation Performance		\$ 56,152	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 20,437	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 120,913
Individual Rule Payments:			\$ 1,488
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ -	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ -
CHANGE CONTROL			\$ -
Grand Total			\$ 211,888

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.